

Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

For additional information, please contact Atlona at 408.962.0515 or visit <https://www.atlona.com>.

| Product Information | |
|---------------------|--------------------------------------|
| Model Numbers | AT-HDR-SW-51 |
| Manufacturer | Atlona Inc |
| Address | 70 Daggett Drive, San Jose, CA 95134 |
| Engineer | Mark Oakes |

Volatile Memory

This product contains: DRAM, SRAM Memory

| Size | User Modifiable | Function | Process for Clearing |
|-------------------------|-----------------|-------------------------------------|----------------------|
| 200K x 8 bits (LPC1830) | No | Internal SRAM for product operation | Power cycle product |

Non-Volatile Memory

This device uses on-board Flash Memory.

| Size | User Modifiable | Function | Process for Clearing |
|------------|-----------------|--------------------------|----------------------|
| 4M x 8bits | No | Product firmware storage | Atlona hardware tool |

This device uses on-board EEPROM.

| Size | User Modifiable | Function | Process for Clearing |
|-------------|-----------------|----------------------------|----------------------|
| 32K x 8bits | No | System information storage | Atlona hardware tool |

Media

This device contains no other media storage devices such as: CD/DVD drives, floppy drives, tape drives, or memory cards.

Summary

The AT-HDR-SW-51 does not have any mechanism to hold any audio samples, video images or user information other than a login password. The hardware may be reset to factory condition by using the tools as listed in the memory sections above.